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**HEAR US**

**(A company limited by guarantee)**

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**Unaudited**

**Trustees' report and financial statements**

**For the Year Ended 31 March 2025**

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**HEAR US**  
**(A company limited by guarantee)**

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### Reference and administrative details of the Company, its Trustees and advisers For the Year Ended 31 March 2025

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<b>Trustees</b>	Jacqueline Ashton, Trustee Cassandra Austin, Trustee Josh Baker-Mendoza, Trustee Charlotte Goreing, Trustee Abeline Anna Greene, Trustee Niall Eugene McVeigh, Trustee Luke Colin Russell, Trustee Halimah Sadia Zakiuddin, Trustee
<b>Company registered number</b>	06891337
<b>Charity registered number</b>	1135535
<b>Registered office</b>	Orchard House 15a Purley Road Croydon CR2 6EZ
<b>Accountants</b>	Axis Accountants Ltd Chartered Certified Accountants & Registered Auditors Zeal House 8 Deer Park Road London SW19 3GY

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## HEAR US

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### Trustees' report For the Year Ended 31 March 2025

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The Trustees present their annual report together with the financial statements of the Hear Us for the 1 April 2024 to 31 March 2025. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

#### Objectives and activities

Hear Us is a Croydon-based charity and the only local project for people with mental ill health that is led and run by individuals with lived experience. We provide specialist peer support to people with complex mental health needs who live or work in the London Borough of Croydon.

Our practical, regular activities are designed to help individuals manage daily life more effectively, while also addressing their social, emotional, and physical well-being. By drawing on lived experience, we offer empathetic, informed support that empowers people to feel heard, understood, and connected. Hear Us has been built by a highly passionate team committed to ensuring fair access to financial, health, and social inclusion support for people with mental illness in Croydon. As a lived-experience-led charity, we actively challenge restrictive and coercive healthcare practices, as well as the negative perceptions often associated with mental ill health. Through our peer-led support, we work to reduce stigma and discrimination, empowering individuals to live with dignity, autonomy, and hope.

#### Organisational Development

Over the past year, our Senior Management Team (SMT) has been focused on strengthening the charity's long-term sustainability. A key priority has been securing additional funding to support our staff and ensure the continued delivery of our vital services over the next five years.

We've also made significant progress in governance development, culminating in the completion of our Sustainability Business Plan. This was developed with expert support from Cranfield Trust and funded by the National Lottery.

In June 2024, we were proud to be awarded the Advice Quality Standard (AQS) accreditation for the second time, a testament to the quality and consistency of our services. This achievement reflects the dedication of our SMT and wider team in maintaining high standards across the organisation.

Welfare Rights Advice Project (WRAP) Hear Us continues to respond to the evolving needs of Croydon's mental health community by developing and delivering services that are shaped by lived experience. Over the past few years, we have focused on building a professional, accredited WRAP - a vital service that supports people with complex mental health needs to access the financial support they are entitled to.

WRAP operates within clear capacity boundaries to ensure our advisors can provide high-quality, focused support. The project specialises in welfare benefits such as Personal Independence Payments (PIP) and the migration from Employment and Support Allowance (ESA) to Universal Credit. Our advisors also help to put food on the table, access mobility schemes, and maintain social connections - reducing isolation and

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preventing over-reliance on statutory services.

In this financial year alone, WRAP has secured over 2 million in benefits for our clients, supporting them over the next three years and making a significant impact across the borough of Croydon.

### New Projects and Funding Success

Hear Us continues to evolve in response to the needs of Croydon's mental health community. We're excited to announce newly secured funding from the Adobe Community Fund, through the London Community Foundation, which will enable us to deliver artistic workshops that empower our members to express their lived experiences creatively. These workshops will provide a safe and inspiring space for self-expression, healing, and connection.

We've also secured funding from the Maudsley Charity through the Living Well with Psychosis programme, which will strengthen our Linkworking Project, a peer support initiative that plays a vital role in connecting individuals with services and community resources. This funding will support the recruitment of a Volunteer Coordinator, who will work across Hear Us to enhance volunteer engagement and capacity.

### Looking Ahead

Moving forward, Hear Us remains committed to developing and delivering services that are shaped by the voices of Croydon's mental health community. We will continue to listen, respond, and innovate - ensuring our work reflects the real needs and lived experiences of those we support.

I would like to extend my deepest thanks to all our staff and volunteers for their unwavering passion and commitment. Their dedication to developing and delivering high-quality services has made a profound difference in the lives of people who rely on our support. Hear Us would not be what it is today without their tireless efforts, compassion, and belief in the power of lived experience.

We also extend our heartfelt thanks to the National Lottery Community Fund and City Bridge Foundation for their generous support of our Welfare Rights Advice Project (WRAP). Their funding has enabled us to continue delivering this much-needed service, which is now fully funded to operate for a further five years - providing vital peer support welfare advice to those who need it most.

We report all our project outcomes to funders and share our findings with the South West London Integrated Care Board (SWL ICB) and senior stakeholders across Croydon. We have continued to contribute and represent the voice of Croydon's mental health community in the development, planning, and commissioning of mental health services.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

## Financial review

### a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

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### Trustees' report (continued) For the Year Ended 31 March 2025

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#### **b. Reserves policy**

##### Reserves Policy

Hear Us endeavours to maintain reserves equivalent to a minimum of 6 months costs at all times. For the financial year 2025/26 this will be approximately £230,000. These should be held in bank accounts with easy withdrawal facilities.

##### Risk Management

The Board of Trustees have identified and reviewed the major risks facing Hear Us and systems have been established to mitigate them. Lack of financial resources to cover expenditure is recognised as the main concern, together with the need to protect our reputation and ensure that all regulatory requirements are adhered to. Measures to reduce risk in these areas include:

Review of the Service Level Agreement with South West London Integrated Care Board (SWL ICB). Annual Review of events. Regular Committee meetings including Financial Report (current & projected, Charity Chief Executive Officer Reports and a review of fundraising activities. Formation of a fundraising committee who are required to report on all plans and activities to the Board of Trustees. Regular liaison with officers of the Croydon Clinical Commissioning Group. Continuation of staff training programmes.

#### **Structure, governance and management**

##### **a. Constitution**

Hear Us is registered as a charitable company limited by guarantee and was set up by a Trust deed.

##### **b. Methods of appointment or election of Trustees**

The management of the Company is the responsibility of the Trustees who are elected and co-opted under the terms of the Trust deed.

#### **Statement of Trustees' responsibilities**

The Trustees (who are also the directors of the Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;

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### Trustees' report (continued) For the Year Ended 31 March 2025

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- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees on 5 December 2025 and signed on their behalf by:

Two handwritten signatures in blue ink. The first signature on the left is 'J Ashton' and the second signature on the right is 'Abeline Greene'.

Jacqueline Ashton  
Trustee

Abeline Greene  
Charity Secretary

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### Independent examiner's report (continued) For the Year Ended 31 March 2025

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#### Independent examiner's report to the Trustees of Hear Us ('the Company')

I report to the charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

#### Responsibilities and basis of report

As the Trustees of the Company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

#### Independent examiner's statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of (enter body here), which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

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**Independent examiner's report (continued)**  
**For the Year Ended 31 March 2025**

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This report is made solely to the Company's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Company's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Company and the Company's Trustees as a body, for my work or for this report.

Signed:

Dated: 5 November 2025

Sohaib Akram FCCA  
AXIS ACCOUNTANTS LTD  
Chartered Certified Accountants

Suite 14, Zeal House,  
8, Deer Park Road  
London  
SW19 3GY

# HEAR US

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## Statement of financial activities For the Year Ended 31 March 2025

	Note	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
<b>Income from:</b>				
Donations and legacies	3	2,286	-	2,286
Grants	4	148,049	188,167	336,216
<b>Total income</b>		<b>150,335</b>	<b>188,167</b>	<b>338,502</b>
<b>Expenditure on:</b>				
Charitable activities	5	161,063	203,107	364,170
<b>Total expenditure</b>		<b>161,063</b>	<b>203,107</b>	<b>364,170</b>
<b>Net movement in funds</b>		<b>(10,728)</b>	<b>(14,940)</b>	<b>(25,668)</b>
<b>Reconciliation of funds:</b>				
Total funds brought forward		216,009	63,519	279,528
Net movement in funds		(10,728)	(14,940)	(25,668)
<b>Total funds carried forward</b>		<b>205,281</b>	<b>48,579</b>	<b>253,860</b>

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 11 to 26 form part of these financial statements.

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**Summary income and expenditure account  
For the Year Ended 31 March 2025**

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	<b>Total funds 2025 £</b>	<i>Total funds 2024 £</i>
<b>Note</b>		
<b>Gross income in the reporting period</b>	<b>338,501</b>	<i>361,689</i>
Less: Total expenditure	<b>(364,170)</b>	<i>(300,499)</i>
	<hr/>	<hr/>
<b>Net expenditure/(income) for the reporting period</b>	<b><u>(25,669)</u></b>	<i><u>61,190</u></i>

The notes on pages 11 to 26 form part of these financial statements.

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Registered number: 06891337

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**Balance sheet (continued)**  
**As at 31 March 2025**

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	Note	2025 £	2024 £
<b>Fixed assets</b>			
		-	-
<b>Current assets</b>			
Debtors	11	1,538	245
Cash at bank and in hand		255,513	281,079
		<u>257,051</u>	<u>281,324</u>
<b>Current liabilities</b>			
Creditors: amounts falling due within one year	12	(3,191)	(1,796)
<b>Net current assets</b>		<u>253,860</u>	<u>279,528</u>
<b>Total assets less current liabilities</b>		<u>253,860</u>	<u>279,528</u>
<b>Net assets excluding pension asset</b>		<u>253,860</u>	<u>279,528</u>
<b>Total net assets</b>		<u><u>253,860</u></u>	<u><u>279,528</u></u>
<b>Charity funds</b>			
Restricted funds	14	48,579	63,519
Unrestricted funds	14	205,281	216,009
<b>Total funds</b>		<u><u>253,860</u></u>	<u><u>253,528</u></u>

The Company was entitled to exemption from audit under section 477 of the Companies Act 2006.  
The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.  
The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.  
The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.  
The financial statements were approved and authorised for issue by the Trustees on 05 November 2025 and signed on their behalf by:



Jacqueline Ashton  
Trustee

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### Notes to the financial statements For the Year Ended 31 March 2025

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#### 1. General information

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is Orchard House,, 15a Purley Road,, South Croydon, CR2 6EZ.

#### 2. Accounting policies

##### 2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Hear Us meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

##### 2.2 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

##### 2.3 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

##### 2.4 Tangible fixed assets and depreciation

Tangible fixed assets costing £NIL or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

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### Notes to the financial statements For the Year Ended 31 March 2025

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## 2. Accounting policies (continued)

### 2.4 Tangible fixed assets and depreciation (continued)

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, .

Depreciation is provided on the following basis:

Office equipment	-
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### 2.5 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

### 2.6 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

### 2.7 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

### 2.8 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

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### Notes to the financial statements For the Year Ended 31 March 2025

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## 2. Accounting policies (continued)

### 2.10 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Company for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

## 3. Income from donations and legacies

	<b>Unrestricted funds 2025 £</b>	<b>Total funds 2025 £</b>
Donations	<u>2,286</u>	<u>2,286</u>

	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Donations	<u>2,283</u>	<u>2,283</u>

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**Notes to the financial statements**  
**For the Year Ended 31 March 2025**

**4. Income from Grants**

	<b>Unrestricted funds 2025 £</b>	<b>Restricted funds 2025 £</b>	<b>Total funds 2025 £</b>
Service User Involvement	88,266	-	<b>88,266</b>
Linkworking Project	34,783	-	<b>34,783</b>
Welfare Rights Advice Project (WRAP)	-	72,141	<b>72,141</b>
Deputy CEO	-	17,717	<b>17,717</b>
Income from charitable activities - Sustainability Strategy	-	35,509	<b>35,509</b>
Campaigns Project	-	39,400	<b>39,400</b>
Income from charitable activities - Adobe Reachout Create	-	20,000	<b>20,000</b>
Various Small Projects	25,000	3,400	<b>28,400</b>
	<u>148,049</u>	<u>188,167</u>	<u><b>336,216</b></u>

	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Service User Involvement	99,779	-	99,779
Linkworking Project	39,320	-	39,320
Welfare Rights Advice Project (WRAP)	-	124,810	124,810
Deputy CEO Costs	-	34,935	34,935
Campaigns Project	-	19,400	19,400
Various Small Projects	25,000	16,162	41,162
	<u>164,099</u>	<u>195,307</u>	<u>359,406</u>

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**Notes to the financial statements**  
**For the Year Ended 31 March 2025**

**5. Analysis of expenditure on charitable activities**

**Summary by fund type**

	<b>Unrestricted funds 2025 £</b>	<b>Restricted funds 2025 £</b>	<b>Total 2025 £</b>
Service User Involvement	78,148	-	<b>78,148</b>
Linkworking Project	38,601	-	<b>38,601</b>
Charity Development	22,576	-	<b>22,576</b>
Welfare Rights Advice Project (WRAP)	-	100,652	<b>100,652</b>
Deputy CEO Costs	-	27,573	<b>27,573</b>
Sustainability Strategy	-	35,459	<b>35,459</b>
Campaigns Project	-	27,121	<b>27,121</b>
Adobe Reachout Create	-	10,138	<b>10,138</b>
Various Small Projects	-	2,164	<b>2,164</b>
General Office	21,738	-	<b>21,738</b>
	<u>161,063</u>	<u>203,107</u>	<u><b>364,170</b></u>
	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total 2024 £</i>
Service User Involvement	74,775	-	74,775
Linkworking Project	24,147	-	24,147
Charity Development	27,207	-	27,207
Welfare Rights Advice Project (WRAP)	-	106,252	106,252
Deputy CEO Costs	-	32,957	32,957
Campaigns Project	-	6,775	6,775
Various Small Projects	400	18,404	18,804

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

General Office	9,581	-	9,581
	<u>136,110</u>	<u>164,388</u>	<u>300,499</u>

**6. Analysis of expenditure by activities**

	<b>Activities undertaken directly 2025 £</b>	<b>Support costs 2025 £</b>	<b>Total funds 2025 £</b>
Service User Involvement	66,893	11,257	<b>78,150</b>
Linkworking Project	37,635	966	<b>38,601</b>
Charity Development	21,998	578	<b>22,576</b>
Welfare Rights Advice Project (WRAP)	87,212	13,440	<b>100,652</b>
Deputy CEO	27,573	-	<b>27,573</b>
Sustainability Strategy	30,532	4,926	<b>35,458</b>
Campaigns Project	25,048	2,073	<b>27,121</b>
Adobe Reachout Create	10,057	80	<b>10,137</b>
Various Small Projects	1,950	214	<b>2,164</b>
General Office	-	21,738	<b>21,738</b>
	<u>308,898</u>	<u>55,272</u>	<u><b>364,170</b></u>
	<i>Activities undertaken directly 2024 £</i>	<i>Support costs 2024 £</i>	<i>Total funds 2024 £</i>
Service User Involvement	59,203	15,572	74,775
Linkworking Project	19,659	4,488	24,147
Charity Development	24,032	3,175	27,207
Welfare Rights Advice Project (WRAP)	88,828	17,424	106,252

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

Deputy CEO Costs	32,957	-	32,957
Campaigns Project	3,615	3,160	6,775
Various Small Projects	11,641	7,164	18,805
General Office	-	9,581	9,581
	<u>239,935</u>	<u>60,564</u>	<u>300,499</u>

**Analysis of direct costs**

	Service User Involvement 2025 £	Linkworking Project 2025 £	Charity Developme nt 2025 £	Welfare Rights Advice Project (WRAP) 2025 £	Deputy CEO Costs 2025 £
Staff costs	58,571	36,323	21,998	86,225	27,573
Legal and professional	1,822	120	-	601	-
Computer and network cost	-	42	-	56	-
Rent payable	6,500	-	-	-	-
General expenses	-	1,150	-	330	-
	<u>66,893</u>	<u>37,635</u>	<u>21,998</u>	<u>87,212</u>	<u>27,573</u>

	Sustainabili ty Strategy 2025 £	Campaigns Project 2025 £	Adobe Reachout Create 2025 £	Various Small Projects 2025 £	Total funds 2025 £
Staff costs	29,857	25,048	9,539	-	295,134
Legal and professional	675	-	-	-	3,218
Computer and network cost	-	-	-	-	98
Printing, postage and stationary	-	-	84	-	84
Rent payable	-	-	322	-	6,822
General expenses	-	-	112	1,950	3,542

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**Notes to the financial statements**  
**For the Year Ended 31 March 2025**

	<u>30,532</u>	<u>25,048</u>	<u>10,057</u>	<u>1,950</u>	<u><b>308,898</b></u>
<b>Analysis of support costs</b>					
	<b>Service User Involvement 2025 £</b>	<b>Linkworking Project 2025 £</b>	<b>Charity Development 2025 £</b>	<b>Welfare Rights Advice Project (WRAP) 2025 £</b>	<b>Sustainability Strategy 2025 £</b>
Legal and professional	3,369	30	106	5,832	4,926
Computer and network cost	4,556	-	-	2,724	-
Printing, postage and stationary	-	7	472	810	-
Communications costs	487	909	-	2,311	-
Travelling and entertaining	-	-	-	1,763	-
Advertising and marketing	1,368	-	-	-	-
General expenses	1,476	20	-	-	-
	-	-	-	-	-
	<u>11,255</u>	<u>966</u>	<u>578</u>	<u>13,440</u>	<u>4,926</u>
	<b>Campaigns Project 2025 £</b>	<b>Adobe Reachout Create 2025 £</b>	<b>Various Small Projects 2025 £</b>	<b>General Office 2025 £</b>	<b>Total funds 2025 £</b>
Legal and professional	530	-	-	-	<b>14,793</b>
Computer and network cost	1,042	-	-	-	<b>8,322</b>
Printing, postage and stationary	28	-	186	-	<b>1,503</b>
Communications costs	-	-	28	-	<b>3,735</b>
Travelling and entertaining	72	65	-	-	<b>1,900</b>
Advertising and marketing	107	-	-	-	<b>1,475</b>

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

Rent payable	-	-	-	13,500	<b>13,500</b>
General expenses	294	15	-	-	<b>1,805</b>
Governance costs	-	-	-	8,238	<b>8,237</b>
	<u>2,073</u>	<u>80</u>	<u>214</u>	<u>21,738</u>	<u><b>55,270</b></u>

**7. Independent examiner's remuneration**

**2025  
£**

Fees payable to the Company's independent examiner for the independent examination of the Company's annual accounts **924**

Fees payable to the Company's independent examiner in respect of:

Accounts preparation **924**

**8. Staff costs**

**2025  
£**

Wages and salaries **290,039**

Social security costs **990**

Contribution to defined contribution pension schemes **4,106**

**295,135**

The average number of persons employed by the Company during the year was as follows:

**2025  
No.**

Average number of employees **11**

No employee received remuneration amounting to more than £60,000 in either year.

**9. Trustees' remuneration and expenses**

During the year, no Trustees received any remuneration or other benefits (2024 - £NIL-).

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

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During the year ended 31 March 2025, no Trustee expenses have been incurred (2024 - £NIL).

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

**10. Tangible fixed assets**

	Office equipment £
<b>Cost or valuation</b>	
At 1 April 2024	663
At 31 March 2025	<u>663</u>
<b>Depreciation</b>	
At 1 April 2024	663
At 31 March 2025	<u>663</u>
<b>Net book value</b>	
At 31 March 2025	<u><u>-</u></u>

**11. Debtors**

	2025 £
<b>Due within one year</b>	
Other debtors	1,466
Prepayments and accrued income	72
	<u><u>1,538</u></u>

**12. Creditors: Amounts falling due within one year**

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**Notes to the financial statements**  
**For the Year Ended 31 March 2025**

	2025 £
Other creditors	1,684
Accruals and deferred income	1,507
	<u>3,191</u>

**13. Financial instruments**

	2025 £
<b>Financial assets</b>	
Financial assets measured at fair value through income and expenditure	<u>255,512</u>

Financial assets measured at fair value through income and expenditure comprise cash at bank.

**14. Statement of funds**

**Statement of funds - current year**

	Balance at 1 April 2024 £	Income £	Expenditure £	Balance at 31 March 2025 £
<b>Unrestricted funds</b>				
General Funds - all funds	216,009	150,335	(161,140)	205,204
	<u>216,009</u>	<u>150,335</u>	<u>(161,063)</u>	<u>205,281</u>

**Restricted funds**

Welfare Rights Advice Project	36,252	72,141	(100,652)	7,741
Deputy CEO	13,384	17,717	(27,573)	3,528
Sustainability Strategy	-	35,509	(35,459)	50

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

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Campaigns Project	11,996	39,400	(27,121)	24,275
Adobe Reachout	-	20,000	(10,138)	9,862
Various Small Projects	1,887	3,400	(2,164)	3,123
	<hr/> 63,519	<hr/> 188,167	<hr/> (203,107)	<hr/> 48,579
<b>Total of funds</b>				
	<hr/> <b>279,528</b>	<hr/> <b>338,502</b>	<hr/> <b>(364,170)</b>	<hr/> <b>253,860</b>

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## Notes to the financial statements For the Year Ended 31 March 2025

### Statement of funds - prior year

	<i>Balance at 1 April 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Balance at 31 March 2024 £</i>
<b>Unrestricted funds</b>				
General Funds - all funds	<u>183,651</u>	<u>166,382</u>	<u>(134,024)</u>	<u>216,008</u>

### Restricted funds

Welfare Rights Advice Project	18,688	124,810	(106,252)	37,246
Deputy CEO	13,393	34,935	(34,944)	13,384
Sustainability Strategy	-	19,400	(6,775)	12,625
Campaigns Project	2,605	16,162	(18,503)	264
	<u>34,686</u>	<u>195,307</u>	<u>(166,474)</u>	<u>63,519</u>

### Total of funds

<u>218,337</u>	<u>361,689</u>	<u>(300,498)</u>	<u>279,528</u>
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## 15. Summary of funds

### Summary of funds - current year

	<i>Balance at 1 April 2024 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Balance at 31 March 2025 £</i>
General funds	216,009	150,335	(161,063)	205,281
Restricted funds	63,519	188,167	(203,107)	48,579
	<u>279,528</u>	<u>338,502</u>	<u>(364,170)</u>	<u>253,860</u>

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

**Summary of funds - prior year**

	<i>Balance at 1 April 2023</i> £	<i>Income</i> £	<i>Expenditure</i> £	<i>Balance at 31 March 2024</i> £
General funds	183,651	166,382	(134,024)	216,009
Restricted funds	34,686	195,307	(166,474)	63,519
	<u>218,337</u>	<u>361,689</u>	<u>(300,498)</u>	<u>279,528</u>

**16. Analysis of net assets between funds**

**Analysis of net assets between funds - current year**

	<b>Unrestricted funds 2025</b> £	<b>Restricted funds 2025</b> £	<b>Total funds 2025</b> £
Current assets	208,471	48,579	<b>257,050</b>
Creditors due within one year	(3,191)	-	<b>(3,191)</b>
<b>Total</b>	<u>205,281</u>	<u>48,579</u>	<u><b>253,860</b></u>

**Analysis of net assets between funds - prior year**

	<i>Unrestricted funds 2024</i> £	<i>Restricted funds 2024</i> £	<i>Total funds 2024</i> £
Current assets	217,805	63,519	281,324
Creditors due within one year	(1,796)	-	(1,796)
<b>Total</b>	<u>216,009</u>	<u>63,519</u>	<u>279,528</u>

**17. Pension commitments**

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**Notes to the financial statements  
For the Year Ended 31 March 2025**

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The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund. The pension cost charge represents contributions payable by the charity to the fund.