



HEAR US



Croydon User Council

Meeting at: **Fairfield Club**
1.00 – 4 pm 6th January 2009

ITEM	ACTION	WHO
1.	MINUTES, WELCOMES, INTRODUCTIONS, APOLOGIES & HOUSE RULES:	
	MINUTES: 7 th October 2008 & 4 th November Agreed and Signed off by Vice Chair	
2.	HEAR US CHARITY UPDATE	
	Hear Us Coordinator gave a brief update on at where the organisation is with the Charity Application. Memorandum and Articles of Association have been sent to the Charity Commission for approval. Once this has been passed by them the solicitor will apply to Companies House to give Hear Us Limited Company by Guarantee. New Administrator will be joining the group in one months time	
3.	WHAT'S HAPPENING AT YOUR CENTRE	
	Fairfield Club: A Member of the group has come forward to be a rep for the Club and will be joining us at our next meeting	
4.	LINKWORKING	
	USER INVOLVEMENT REGISTER & LINKWORKERS: The register and its red tape is slowing down the process of signing up ex & current service users joining the project: Identified problems: Sponsors reference – has to come from a SLAM Manager, Occupational Health – Only one nurse covering the whole of SLAM – this person has to cover all SLAM staff as well as Linkworkers. Sue Folan the coordinator of the Register only has 12 hours per week to spend on the register – that covers new applications, payroll and contacting those that are on the register to take part in user involvement roles. We are putting pressure on SLAM to rectify the issues.	
	BETHLEM: 15 New Linkworkers are due to go through Training in January and February – which could enable the Linkworking at the Bethlem to weekly. We will shortly be starting the Project at Foxley Lane once the two identified Linkworkers complete the process of training and signing up to the Involvement Register.	
	CMHT: The group will shortly be replicating the Tamworth Road Questionnaire at Purley and The Crescent CMHT	
	The Priory: We have been asked by the PCT (Primary Care Trust) to do some Linkworking with the primary Psychological service that is	



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accessible via GPs. To date this is the only Service that the PCT have asked us to monitor the quality of the service from the Users perspective.

5. OPEN MEETING – WHO TO INVITE & AOB

Tuesday 3rd March Open Meeting - John Clarke, from the Home Treatment Team & Psychiatric Liaison Service

Tuesday 5th May Open Meeting - Welfare Benefits here to discuss the New Benefit; Employment and Support Allowance (ESA) & Permitted Work & A researcher from the IOP (Institute of Psychiatry)

Following meetings - Team Manager From Croydon Integrated Psychological Therapy Services (CIPTs).

6. ANY OTHER BUSINESS

XMAS PARTY: 77 people came to the party held at Lantern Hall on the 9th December



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MEETING TYPE	DATE	TIME	VENUE	Guest
Closed	Tuesday 6 th January	1 – 4 pm	Hear Us Office	None
Closed	Tuesday 3 rd February	1 – 4 pm	Hear Us Office	None
Open To All	Tuesday 3 rd March	1 – 4 pm	Fairfield Club*	John Clarke, from the Home Treatment Team & Psychiatric Liaison Service
Closed	Tuesday 7 th April	1 – 4 pm	Hear Us Office	None
Open To All	Tuesday 5 th May	1 – 4 pm	Fairfield Club*	Welfare Benefits here to discuss the New Benefit; Employment and Support Allowance (ESA) & Permitted Work & A researcher from the IOP (Institute of Psychiatry)
Closed	Tuesday 2 nd June	1 – 4 pm	Hear Us Office	None
Open To All	Tuesday 7 th July	1 – 4 pm	Fairfield Club*	TBC
Closed	Tuesday 4 th August	1 – 4 pm	Hear Us Office	None
Open: AGM*	Tuesday 1 st September	1 – 4 pm	Fairfield Club*	TBC
Closed	Tuesday 6 th October	1 – 4 pm	Hear Us Office	None
Open To All	Tuesday 3 rd November	1 – 4 pm	Fairfield Club*	TBC
Closed	Tuesday 1 st December	1 – 4 pm	Hear Us Office	None

Please send apologies to Tim Oldham 020 8681 6888
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